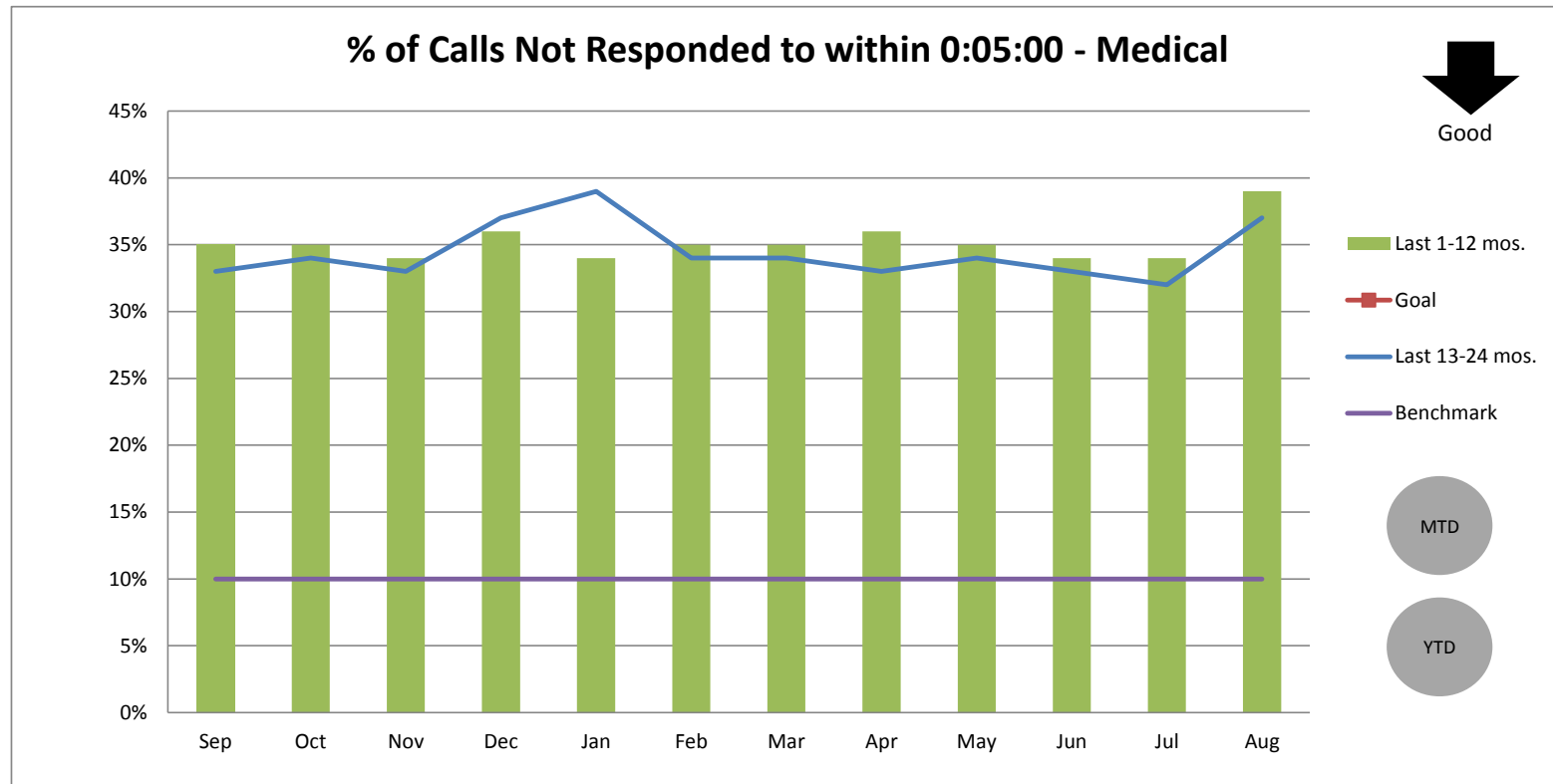


# LFD: Dispatch to Scene Response Time - Medical

Measurement Method: The percentage of medical calls for service not responded to within 5 minutes  
 Why Measure? A prompt response will help improve survivability of medical emergencies  
 What is our goal? Decrease the % of calls not responded to within 5 minutes  
 How are we doing? YTD Goal = TBD; YTD Average = 35%; MTD =39%



	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Average	Median	Standard Deviation	Totals
Last 13-24 mos.	33%	34%	33%	37%	39%	34%	34%	33%	34%	33%	32%	37%	34%	34%	2%	N/A
Last 1-12 mos.	35%	35%	34%	36%	34%	35%	35%	36%	35%	34%	34%	39%	35%	35%	1%	N/A